



Department of  
Employee Insurance

501 HIGH STREET, 2<sup>ND</sup> FLOOR  
FRANKFORT, KENTUCKY 40601

**DEI MEMO 20-08**

**TO:** ICs and HRGs

**FROM:** Department of Employee Insurance

**RE:** Expanded COVID-19 Healthcare Coverage for KEHP Members

**DATE:** May 15, 2020

In response to Governor Beshear's Executive Order 2020-215 declaring a State of Emergency in response to the 2019 Novel Coronavirus (COVID-19) and Orders issued under the State of Emergency, the Kentucky Employees' Health Plan (KEHP) expanded COVID-19 healthcare coverage for all members.

The KEHP will pay 100% for inpatient and outpatient services related to COVID-19 treatment for in and out-of-network providers. Members will have zero cost share when these services are billed with a COVID-19 diagnosis. This additional coverage is in effect January 1 through December 31, 2020.

Additional expanded coverage for KEHP members related to COVID-19 include:

- No member cost share for all COVID-19 screening and testing
  - These services may be provided at a doctor's office, lab, urgent treatment center, emergency room, hospital, or through telehealth
- Free access to telehealth medical and behavioral health services through LiveHealth Online
  - A free KEHP member benefit since 2015.
- Free access to additional telehealth medical and behavioral health providers between March and June 2020
- Automatic approval for early refills on 30-day prescriptions for maintenance medications
- Extension of many pharmacy prior authorizations by 90 days for those set to expire between March 23 and June 30 to prevent a gap in medication therapy

More information on KEHP benefits to assist members and their families during this COVID-19 state of emergency is available at [kehpn.ky.gov](http://kehpn.ky.gov). More information about Kentucky's response to COVID-19 can be found at [kycovid19.ky.gov](http://kycovid19.ky.gov).